



# What is R.A. No. 11552?

As implemented by the Energy  
Regulatory Commission (ERC)



# Republic Act No. 11552

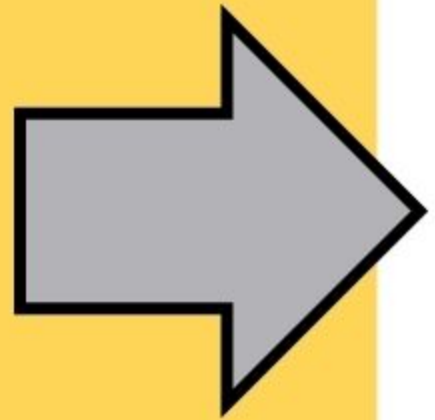


*"An Act Extending and Enhancing the Implementation of the Lifeline Rate, Amending for the Purpose, Section 73 of Republic Act No. 9136, Otherwise known as the 'Electric Power Industry Reform Act of 2001,' as Amended by Republic Act No. 10150"*





# Purpose:



To ensure fair and equitable implementation of the lifeline subsidy among qualified marginalized electricity end-users as provided under Republic Act No. 11552.

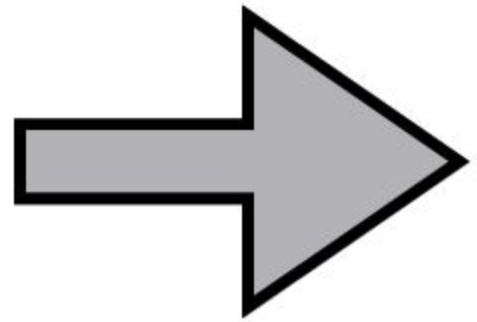
# Objectives:



- To provide assistance to electricity consumers especially those living below poverty threshold, as may be determined by PSA;
- To achieve a more equitable distribution of lifeline subsidy;
- To provide necessary safeguards and mechanism that will ensure that the benefits of lifeline rates are limited only to those qualified under the law and these rules and regulations; and
- to protect public interest as it is affected by the rates and services of the Distribution Utility (DU).



## WHAT IS LIFELINE RATE AND ITS BENEFITS TO QUALIFIED MARGINALIZED END-USERS?



*Lifeline Rate* is the subsidized rate given to qualified marginalized end-users defined under the Act, as part of the socialized pricing mechanism that provides for percentage discount, subject to the guidelines of the Energy Regulatory Commission (ERC).

## WHO CAN AVAIL OF THE LIFELINE RATE UNDER REPUBLIC ACT NO. 11552?



Qualified household-beneficiaries under Republic Act No. 11310, otherwise known as the "Pantawid Pamilyang Pilipino Program (4Ps) Act", which shall be based on a list regularly prepared by the Department of Social Welfare and Development (DSWD) and provided to the DOE, the ERC and endorsed to the distribution utilities.



## WHO CAN AVAIL OF THE LIFELINE RATE UNDER REPUBLIC ACT NO. 11552?

**2**

Marginalized end-users, living below poverty threshold established by the Philippine Statistics Authority (PSA), who have been certified and continually validated as such by their respective distribution utilities, based on a criteria determined by the ERC.

## WHICH MARGINALIZED END-USERS ARE DISQUALIFIED?



Marginalized end-users who are residing in condominiums or subdivision projects, except those who are residing in condominiums and subdivision projects which are under programs or projects of the government duly certified by the Local Government Unit (LGU) or relevant authorities.



## WHICH MARGINALIZED END-USERS ARE DISQUALIFIED?

**2**

Marginalized end-users who are availing of the net-metering services, subject to Section 15 of the Amended Rules Enabling the Net-Metering Program for Renewable Energy.

## WHICH MARGINALIZED END-USERS ARE DISQUALIFIED?

**3**

Those who do not qualify in any of the categories of those who are marginalized end-users but whose level of consumption falls at or below the consumption threshold determined and approved by the ERC.



## WHICH MARGINALIZED END-USERS ARE DISQUALIFIED?

**4**

Those found to be in violation of Republic Act No. 7832, or the Anti-Pilferage of Electricity and the Theft of Electric Transmission/Lines Act of 1994.

## WHAT ARE THE DOCUMENTARY REQUIREMENTS FOR APPLYING WITH THE DUs?

*For 4Ps beneficiary:*

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- A duly-accomplished Application Form
- Most recent electricity bill for the electric service being applied for
- Any valid government-issued ID containing the signature and address of the customer



## WHAT ARE THE DOCUMENTARY REQUIREMENTS FOR APPLYING WITH THE DUs?

*Non-4Ps beneficiary, but whose family income fall below the applicable poverty threshold:*

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- Certification from the local Social Welfare and Development Office issued within six (6) months prior to the filing of the application, showing that his/her family income is below the poverty threshold applicable at the time of his/her application
- A duly-accomplished Application Form
- Most recent electricity bill for the electric service being applied for
- Any valid government-issued ID containing the signature and address of the customer

## WHAT IS THE VALIDITY OF THE LIFELINE COVERAGE TO BE ISSUED BY THE DUs?

### *Qualified marginalized end-user, non-4Ps beneficiary:*

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- Valid for a period of three (3) years from the issuance of the Certification of the local SWDO. The DU, may, at any time, conduct a validation to ensure that the said qualified marginalized end-user is still eligible for the grant of lifeline rate.



## WHAT IS THE VALIDITY OF THE LIFELINE COVERAGE TO BE ISSUED BY THE DUs?

### *For 4Ps beneficiaries:*

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- Valid within the period indicated in the Certified List issued by the DSWD, unless the DSWD, after re-evaluation, delists said beneficiary earlier than the original period. In such case, the DU shall continue the grant of the lifeline rate no later than two (2) billing cycles from the time it received the list of delisted 4Ps beneficiaries.

## CAN A NON-REGISTERED OWNER OF ELECTRIC SERVICE ACCOUNT APPLY FOR LIFELINE GRANT?

***YES, but only on the following circumstances:***

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- Applicant marginalized end-user is a family or household member living in the same household covered by the electric service;
- If the applicant's dwelling unit in which he is renting is still under the name of the lessor or previous occupant; and
- If the dwelling unit is being leased to a 4Ps beneficiary or any member of the 4Ps beneficiary's household.



## CAN A NON-REGISTERED OWNER OF ELECTRIC SERVICE ACCOUNT APPLY FOR LIFELINE GRANT?

***Application must show proof that they are in actual possession and occupation of the said dwelling unit:***

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- Proof of residence - government-issued ID or Barangay Certificate
- In case of lease - contract of lease

## CAN A REPRESENTATIVE APPLY IN BEHALF OF THE MARGINALIZED END-USER?

***YES. Provided that:***

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- A signed Letter of Authority, whether typewritten or handwritten, will be submitted to the DU, together with valid government issued ID (with signature) of both representative and the represented, AND:
- The reason for the applicant's inability to personally file the application shall be cited in the letter, such as, but not limited to health reasons, old age, among others.



# OTHER CONCERNS:

Data Sharing Agreement (DSA) will be executed by the ERC with the DUs in compliance with Republic Act No. 10173 (Data Privacy Act of 2012) to release to the DUs the list that was provided by the DSWD containing personal information of the 4Ps beneficiaries:

**1. Signatory on behalf of the DU:**

*a. Name, designation/position;*

*b. Government-issued ID;*

*c. Address*

**2. Data Privacy Officer:**

*a. Name, designation/position;*

*b. Government-issued ID;*

*c. Contact Number*



# For additional information regarding R.A. No. 11552

Connect with  
NOCECO CCSD thru  
the following:



## *CONTACT NUMBER:*

- (034) 471-2170 loc. 212

## *EMAIL ADDRESS:*

- [cccsd@noceco.ph](mailto:cccsd@noceco.ph)

*"We Serve because We Care"*